

Interview Guide for WP CARE Doctors

Opening question: What role do vaccinations play for you in your day-to-day work as a paediatrician?

Block: Consultation

- When parents come to you for a consultation on childhood vaccinations, how does this conversation unfold?
- What questions do parents frequently ask about childhood vaccinations?
- What information materials do you give to parents? (Source, assessment)
- How were you prepared for such consultations during your training? (Guidelines?)
- What are your goals regarding vaccination in your clinic?

Block: Procedure

- How does the vaccination process itself work in your practice?
- Please describe procedures and distribution of work within your practice?

Block: Acceptance of vaccinations, attitudes and how to deal with them

- What are the differences between the various vaccinations?
- How do you deal with situations where parents do not want their children vaccinated, or want them vaccinated differently from what is recommended in the vaccination schedule?
- Have you ever experienced parents changing their opinion or decision regarding vaccinations? If so, why?

Block: COVID-19 pandemic

- What changes have you noticed in parents' behaviour regarding childhood vaccinations in the wake of the COVID pandemic?
- What would be your stance on compulsory vaccination?

Block: Responsibility and Trust

- How would you describe your responsibility/role in relation to vaccination?
- How would you describe your role as a doctor within the vaccination programme?

Block: Business perspective

- What role do vaccinations play for your practice from a business perspective?
- How are you remunerated for vaccination consultations?

Block: Vaccination in the healthcare sector

- How do you keep up to date with new developments regarding vaccination?
- What is your view on compulsory vaccination in the healthcare sector? (for doctors, nursing staff, etc.)
- There has been discussion about, for example, pharmacists also being able to administer vaccinations. What is your view on this idea?

Block: Current situation and outlook

- How do you assess the National Vaccination Plan in Austria? What changes would you like to see?
- How do you assess the current conditions for paediatricians in Austria?

Final question: Is there anything else we haven't discussed that you'd like to add?

Interview Guide WP CARE Parents

Opening question: Could you tell me about the first time you came across the topic of childhood vaccinations? How did that go?

Section: Decision-making process

- Please walk me through your decision-making process regarding childhood vaccinations. How did you arrive at your decision on vaccinations?
- How would you describe the role of vaccines? What role do childhood vaccinations play for you?

Block: Information

- What information did you use to make your vaccination decision?
- How do you feel about the availability of information on the subject of vaccinations?
- What role did information from the internet play in your decision-making process?

Section: Vaccination Process

- What happens when you go to a vaccination appointment with your doctor? Please walk me through a vaccination appointment.
- There are many vaccinations to be had in the first few months and years of life. How do you keep track of the recommended vaccinations?
- What experiences have you had with vaccine side effects following vaccinations?

Section: Information for doctors and medical staff

- How did you choose your paediatrician?
- Can you remember the first consultation with your paediatrician? Please walk me through a consultation.
- How would you describe your experiences with the Austrian healthcare system?

Section: Experiences in your personal environment and biography

- How is the topic of vaccination dealt with in your personal or family environment?
 - What role did these experiences play for you when you became a parent?
- Do you talk about the topic of vaccinations in your everyday life?
- What memories do you personally associate with your own (childhood) vaccinations?
- How has your view on vaccination changed over the course of your life?

Block: Trust in state institutions and the healthcare system

- To what extent is vaccination an issue for your child at nursery or school?
- What would be your stance on compulsory measles vaccination?
- COVID: The COVID pandemic has certainly made vaccination a major issue. How would you say this has influenced your attitude towards vaccinations?
- We know from research that safety is often a concern for parents. How do you assess the safety of vaccinations?

Final question: Is there anything else we haven't discussed that you'd like to add?