

Supplementary file S2: In-depth Interview Guide

Target participant group: - Adult patients with cutaneous Leshmaniasis (CL)	
Domains	Questions
Introduction/rapport	<ul style="list-style-type: none"> • Introduce yourself (where you are from, the purpose of your visit – explain the purpose of the study and what it means to the patients) • Ask for participants to introduce themselves (Name, age, residence, education level, occupation, marital status)
Making sense of illness and care seeking	<ul style="list-style-type: none"> • What do people in your community call the skin condition you have? When did it start? How it happened and progressed? • Please tell me about the location and the number of lesions that you have on your body parts. • What were the signs and symptoms of the CL you have experienced so far. • What did you do when you realized you got CL? • Please tell me, what treatment options did you tried before coming to this hospital? (probe: traditional treatments, religious healing practices, private clinic or other health facilities) • How do you describe the effectiveness of treatments you have tried before this facility? (Probe: traditional, religious healing practices, private clinic or other health facilities) • What motivated you to visit this hospital? • How long did it take for you to come here from the time you made the decision? • What enabled or constrained you to visit this hospital?
Experiences of hospital care	<ul style="list-style-type: none"> • Please tell me about your journey to visit this hospital. • What were your experiences in relation to examinations/ tests before you get admitted to the hospital? • what did you feel when you know you had CL? • Tell me the procedure how you were admitted to this hospital. • What treatment related concerns did you have?

	<ul style="list-style-type: none"> • Help me understand the types of treatments you have received since you were admitted here? • How do you feel when you take the medicines? • What challenging experience have you had while receiving treatment for CL here in this hospital? • What did you like about CL care or the hospital environment? • How do you describe your progress or outcomes of your treatment from the day you started care in this hospital?
Relationships within the hospital	<ul style="list-style-type: none"> • How do you describe the way healthcare workers provide services? • How your relationships with healthcare workers affect your treatment experience or outcomes? • How do you interact with other patients, caregivers or people in this hospital? • How your relationships with other people in the hospital affect your treatment experience?
Any additional insights	<ul style="list-style-type: none"> • What additional insights do you have regarding your experience with CL care other than we have discussed? • What do you suggest that may need to improve in the future?