

IN-DEPTH INTERVIEW GUIDE

Introduction:

“Wish you all a very good morning/afternoon. I greatly appreciate your voluntary consent to participate in this in-depth interview. As you have been informed at the time of invitation, this is done under the study titled “Challenges imposed by the economic crisis on performing work, ensuring Universal Health Coverage related to preventive healthcare services offered by offices of Medical Officer of Health and measures taken to mitigate their impact in Western Provincial Health Directorate”.

The findings of these in-depth interviews will be disseminated to the policy planners in relation to universal health coverage and economic crisis. These will enable them to adapt new strategies in raising the quality of preventive healthcare services. Since then, your contribution with your responses will help in making yours as well as policy makers work easier.

We will ask ten semi-structured questions one by one and discuss each. You are encouraged to provide your responses as much as possible. You have the right either to agree or disagree to what others say in addition to raising your points. You may answer or not-answer as you wish.

We would request you to provide your genuine responses for the semi-structured questions we would discuss. Please note that there will not be collection or recording of any potentially identifiable personal data. This discussion will be audio-recorded just for the transcribing purposes and once transcribed the recordings will be deleted. Only the transcribed data, with the inclusion of any relevant notes taken during the interview, will be processed in the data analysis. Again, we emphasize that there will be no way of linking your responses with your identity and confidentiality is completely ensured.

Before we move to the first question, is there anything else that you want to get clarified?”

Semi-structured questions

1. Work-related issues

1. How has the economic crisis impacted your daily work routine?
2. What specific challenges have you faced in delivering preventive healthcare services?
3. Have there been any changes in resource allocation affecting your work performance?
How?

2. Achieving Universal Health Coverage (UHC)

1. How has the economic downturn affected efforts towards achieving UHC?
2. What obstacles hinder UHC related to preventive healthcare services in your MOH area?
3. Have you observed any shifts in patient/clients behavior impacting UHC goals?

3. Mitigating compromise of UHC

1. What measures or adaptations have you implemented to maintain preventive health services despite the economic challenges?
2. Can you suggest strategies or interventions to alleviate the impact of the economic crisis on UHC?

4. Reflective questions

1. How do you perceive the long-term implications of the economic crisis on preventive health services?
2. What support or resources do you believe would be most beneficial to ensure sustained UHC during economic instability?

“Now we have come to the end of the discussion. Is there anything else you want to add regarding any question that we have discussed”.

Thank the participant and end the interview