



## **Annex E: Key Informant Interview (KII) Guide for Programme Managers/Government Stakeholders**

### **Introductory Script (Read verbatim):**

"Thank you for your time. This interview aims to understand the systems-level perspective on the HIV Chaplaincy intervention, its design, observed outcomes, and potential for scale.

This will take about 60 minutes. Our discussion is confidential. With your permission, I will audio-record it.

Any initial questions? Do I have your permission to proceed and record?"

**[Wait for consent]**

### **PARTICIPANT'S DECLARATION OF INFORMED CONSENT:**

I have been informed about the specified and additional purpose(s) for which my opinions will be collected, used and disclosed, as described above. I understand that my opinions may be used and disclosed for secondary purposes that are necessary to achieve the above-described specified purpose. I voluntarily make this declaration and freely consent to the participation in this KII/IDI.

Signature

[Redacted signature box]

Signed at (place)

[Redacted place box]

on (date)

[Redacted date box]



## **Section A: Intervention Design & Rationale**

1. What was the primary rationale and evidence that informed the design of this specific HIV chaplaincy model?

*Probe: Which service gaps was it meant to address? Why was the formal integration of trained faith leaders into facilities chosen as the strategy? How was standardization across different states and faiths achieved?*

## **Section B: Monitoring & Perceived Outcomes**

2. What key changes or outcomes have been observed since the intervention started?

*\* Probe: Are there any routine monitoring data (e.g., retention rates, defaulter tracing success) that show notable trends? What is the most consistent feedback from facilities and communities? Have outcomes varied across different states or faith groups?*

3. How significant is the stigma-reduction component to the overall perceived value of this model?

*\* Probe: Is it seen as a core outcome or a beneficial side effect? What evidence or stories highlight its importance?*



## Section C: Sustainability & Scaling

4. Looking ahead, what are the primary opportunities and challenges for sustaining and scaling this model?

*\* Probe: What are the main cost considerations? How could this be integrated into state or national HIV program policy?*

*What are the critical requirements for training and quality assurance at a larger scale?*

### Closing

"What is the most important insight or recommendation you would offer to someone considering replicating this model elsewhere?"

"Thank you for your strategic insights and leadership."