

Questionnaire for General Practitioners

1) What is your age?

- a) 24–30 years
- b) 31–40 years
- c) 41–50 years
- d) 51–60 years
- e) 61 years and over

2) Please indicate your gender.

- a) Female
- b) Male
- c) Prefer not to say

3) In which region is your practice located?

- a) Prague
- b) Central Bohemian Region
- c) South Bohemian Region
- d) Pilsen Region
- e) Vysočina Region
- f) Ústí nad Labem Region
- g) Karlovy Vary Region
- h) Liberec Region
- i) Hradec Králové Region
- j) Pardubice Region
- k) South Moravian Region
- l) Olomouc Region
- m) Moravian-Silesian Region
- n) Zlín Region

4) What is the size of the municipality/city in which your practice is located (by population)?

- a) 0–500
- b) 501–3,000
- c) 3,001–10,000
- d) 10,001–50,000
- e) 50,001–100,000
- f) 100,001–1,000,000
- g) Over 1,000,000

5) Please select the option that best describes your employment status:

- a) Employee; my practice is part of a healthcare chain
- b) Employee; I work in a group practice with two or more GPs
- c) Employee; my practice is part of a hospital
- d) Self-employed; my practice is located within a polyclinic, hospital, or other healthcare facility
- e) Self-employed; my practice is independent
- f) Other – please specify

6) How many general practitioners (board-certified and in training, including yourself) work in your practice? (Please state the number and their total FTE.)

7) What is the highest level of specialisation of the general practitioners in your practice?

- a) GP No. 1
- b) GP No. 2
- c) GP No. 3
- d) GP No. 4
- e) GP No. 5

8) If physicians of other specialties work in your practice, please specify their specialty and total FTE.

9) How many registered nurses work in your practice and what is their total FTE?

10) How many practical nurses/medical assistants/medical students work in your practice and what is their total FTE?

11) How many administrative staff (e.g., receptionists) work in your practice and what is their total FTE?

12) Please indicate which staff members perform the following tasks in your practice:

- Blood sampling
- Measurement of height and weight
- Blood pressure measurement
- ECG recording
- Vaccine administration
- Infusion therapy
- Intramuscular injections
- Minor surgical procedures (e.g., injections)
- Acute wound management
- Chronic wound care
- Prescription issuing
- Medical record extracts
- Medical certificates
- Direct payment invoicing and cash handling
- Coding of healthcare services
- Scheduling patients within the practice
- Scheduling appointments with external specialists
- Medical documentation management
- Answering phone calls
- Email communication with patients
- Patient education (lifestyle, diet, etc.)

13) How are staff competencies defined in your practice?

- a) Clearly defined in employment contract
- b) Verbally upon employment
- c) Verbally during employment
- d) Not formally defined
- e) Other – please specify

14) Please indicate the availability and number of the following devices (0, 1, 2, more):

CRP test
Strep A test
D-dimer testing
HbA1c testing
Urine culture test (Uricult)
iFOB/FOBT
INR testing
ECG
Ambulatory blood pressure monitoring
Holter ECG
ABI device
Pulse oximeter
Otoscope
Dermatoscope
Spirometer
Audiometer
Visual acuity chart
Ultrasound
Densitometer
Body composition analyzer
Rehabilitation devices

15) State the estimated number of registered patients in your practice:

16) State the weekly number of consultation hours (excluding administrative time):

17) State the estimated average number of patients per day during respiratory infection season:

18) State the estimated average number of patients per day during regular period:

19) Please indicate how patients can book appointments at your practice:

- a) Via an online booking system (e.g. Sestra Emmy, Medevio, etc.)
- b) By telephone/email
- c) In person
- d) Scheduled appointments for a specific date and time are not provided
- e) Other – please specify

20) How is patient care organized during your office hours?

- a) Dedicated time slots for different visit types
- b) No dedicated slots
- c) Other – please specify

21) Please select from the options below how patients with acute conditions are managed in your practice:

- a) Appointment required
- b) Walk-in during specified hours
- c) Walk-in anytime
- d) Other – please specify

22) How are preventive check-ups organized?

- a) Patients book their own appointments
- b) Patients are actively invited by practice
- c) Performed opportunistically during other visits

23) How many hours per week do you spend on administrative tasks?

24) How do you provide patient education?

- a) No education provided
- b) Leaflets available in waiting room
- c) Leaflets provided individually by GP
- d) Personally, by physician
- e) Personally, by nurse
- f) Other – please specify

25) What is the average waiting time for a non-urgent GP consultation?

- a) <24 hours
- b) 24–48 hours
- c) >48 hours

26) What is the average waiting time for an urgent GP consultation?

- a) <24 hours
- b) 24–48 hours
- c) >48 hours

27) What is the availability of laboratory testing?

- a) Performed daily at the practice
- b) Performed at the practice on selected days
- c) Performed by a nearby laboratory
- d) Performed at a laboratory of patient's choice
- e) Other – please specify

28) What is the availability of ultrasound examination?

- a) Fully performed at the practice
- b) Partially performed at the practice
- c) Performed within the same facility
- d) Referred to an external provider
- e) Other – please specify

29) What is the average waiting time for non-urgent X-ray (days):

30) What is the average waiting time for non-urgent CT (days):

31) What is the average waiting time for non-urgent MRI (days):

32) What is the travel time (in minutes) to the nearest polyclinic with basic specialties (internal medicine/cardiology/diabetology, surgery, ophthalmology, and dermatology):

33) What is the travel time (in minutes) from your practice to the nearest district hospital:

34) How often do specialists in your area require a referral for consultations at their practice (for a patient's first visit)?

- a) Almost always (90–100%)
- b) Often (60–80%)
- c) Sometimes (50%)
- d) Rarely (20–40%)
- e) Almost never (0–20%)
- f) Other – please specify

35) Do you provide home visits?

- a) Never
- b) Rarely (1–2 per month)
- c) Occasionally (2–4 per month)
- d) Regularly (5+ per month)
- e) Other – please specify

36) How is coverage arranged in your practice in case of illness, vacation, or other absence?

- a) Coverage is routinely provided by colleagues working within the same practice.
- b) Coverage is pre-arranged with a colleague from another practice.
- c) Coverage is arranged on an ad hoc basis with a colleague from another practice.
- d) No coverage is arranged during my absence.
- e) Other – please specify

37) If more than one general practitioner works in your practice, please select the statement that best reflects routine operation (i.e., excluding vacation, sick leave, or other temporary absences):

- a) Each GP has their own patients, and we do not usually share care.
- b) Each GP has their own patients; however, patients may choose to consult another GP within the practice.
- c) Patient lists are shared, and no GP has exclusively assigned patients.
- d) Other – please specify

38) What is the estimated percentage distribution of the following sources of revenue in your practice's total income? (For each item, please select one: 0–25%, 25–50%, 50–75%, 75–100%.)

- a) Capitation payments
- b) Fee-for-service payments
- c) Direct payments (e.g., medical record extracts, medical certificates for driving licences, firearms licences or sports participation, payments for vaccines, infusions, etc.)

39) If you have any comments regarding the questionnaire or your practice, please provide them below: