

Item no.	Questions	Answer options	Question type
1	How did you become aware of se-atlas?	• Search engines (Google, Bing, T-Online, ...) • Link on other websites • Recommendation by a private contact (friend, colleague, ...) • Recommendation by medical staff (physician, nurse, ...) • Recommendation by a patient organisation • Recommendation by NAMSE	Multiple choice
2	What kind of information do you search on the website?	• Search health care providers for a specific rare disease • Information on Rare Diseases Centres • Information on a specific rare disease • Information on a specific health care provider (e.g. contact details of this health care provider) • General search in the field of rare diseases • Information on the se-atlas project (e.g. aim of the project, contact person) • Others	Multiple choice
3	How often do you use se-atlas?	• Daily • Several times a week • Once a week • Once a month • Several times a year • Rarely	Single choice

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4	Which device do you use to access se-atlas?	• Laptop • Desktop computer • Smartphone • Tablet • Phablet • Other device	Single choice
5	How satisfied are you in general with se-atlas?	• very dissatisfied • dissatisfied • slightly dissatisfied • more satisfied • quite satisfied • very satisfied	Single choice, 6-point Likert scale from 1 ("very dissatisfied") to 6 ("very satisfied")
6	Rate the following statements:	• I think that I would like to use this system frequently. • I find the system unnecessarily complex. • I thought the system was easy to use. • I think that I need the support of a technical person to be able to use this system. • I found the various functions in this system were well integrated. • I thought there was too much inconsistency in this system. • I would imagine that most people would learn to use this system very quickly.	System Usability Scale, each statement should be rated from 1 ("strongly disagree") to 5 ("strongly agree")

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		• I found the system very cumbersome to use. • I felt very confident using the system. • I needed to learn a lot of things before I could get going with this system.	
7	How satisfied are you with the following functions of se-atlas?	• Search for health care providers of a specific rare disease • General search in the field of rare diseases • Display of health care providers on map and list view • Detailed presentations of health care providers in the detailed view • Linking to other websites • Creating of health care providers or patient organisations and assignment of diseases • Feedback possibilities / contact options	6-point Likert scale, each statement should be rated from 1 (“very dissatisfied”) to 6 (“very satisfied”)
8	How important are the following functions for you?	• Search for health care providers of a specific rare disease • General search in the field of rare diseases • Display of health care providers on map and list view • Detailed presentations of health care providers in the detailed view • Linking to other websites	4-point Likert scale, each statement should be rated from 1 (“not important”) to 4 (“important”)

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		• Creating of health care providers or support groups and assignment of diseases • Feedback possibilities / contact options	
9	Does se-atlas contain all the functions you need for your visit today?	• Yes • No	Single choice
10	If you answered the previous question with no, please tell us how would you improve se-atlas.	Open Answer	Open-ended question