

APPENDIX I: DATA COLLECTION TOOL

PROJECT TITLE: DETERMINANTS OF HEALTH SUPPLY CHAIN PERFORMANCE IN BARINGO COUNTY

QUESTIONNAIRE CODE:

DATE:

All the information received will be treated confidentially

Instructions:

Please complete the questionnaire below

Tick where appropriate.

SECTION 1: “Details of the respondents”

1. What is your Name? (Optional)

Enter your name or initials

2. Gender of participant

Male

Female

3. Age of participant

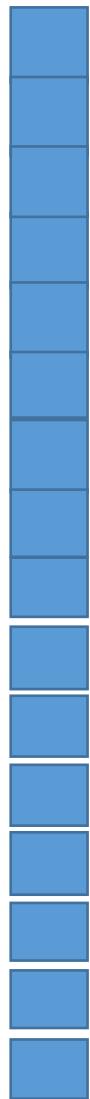
21 - 30

31 - 40

41 - 50

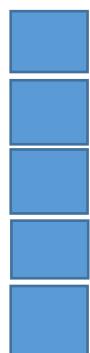
51 - 60

4. What is your role in the organization



- Pharmacist**
- Pharmaceutical Technologist**
- Nurse**
- Laboratory Technologist/Technician**
- Nutritionist**
- Medical Officer of Health**
- Public Health Officer**
- Health Records and Information Officer**
- Medical Superintendent / Hospital Manager**
- Sub County Health Services Coordinator**
- Health Administrative Officer**
- Procurement Officer**
- Supply Chain Officer**
- Store Keeper**
- Student (Pharmacy, Nurse, etc.)**
- Other, specify**

5. Years of Experience



- < 1 year**
- 1 – 3 years**
- 4 – 6 years**
- 7 – 10 years**
- 10 years**

6. Level of Service



County Level

Sub County Level

Facility Level

In the following sections (Sections 2 - 6). For the 5-point Likert scale questions; “Please rate your level of agreement with the following statements on a scale from 1 (Strongly Disagree) to 5 (Strongly Agree)”.

SECTION 2: Health Supply Chain Performance – Key Performance Indicators (KPIs) – {Availability, Timeliness, Cost, Efficiency, System Reliability, Quality and Satisfaction}

No	Statement	1	2	3	4	5
1	Essential medicines are consistently available at the facility					
2	Stock outs of key supplies are rare					
3	Deliveries arrive within the agreed time frame					
4	Urgent supply needs are addressed promptly					
5	Inventory records accurately reflect stock levels					
6	The supply chain responds quickly to changes in demand					
7	The supply chain minimizes wastage and inefficiencies					
8	Cost associated with inventory storage are well managed					
9	I am satisfied with the performance of the health supply chain					
10	Communication within the supply chain is effective					

SECTION 3: Objective 1 – Physical Infrastructure

No	Statement	1	2	3	4	5
1	Storage facilities are adequate for current health supply chain needs					
2	Transportation infrastructure ensures timely delivery of health products					

3	Cold chain equipment is functional and meets requirement for temperature					
4	Health facilities have sufficient space for inventory storage					

SECTION 4: Objective 2 – Information systems

No	Statement	1	2	3	4	5
1	The information systems effectively tracks stock levels and usage patterns					
2	Inventory data is updated in real-time using the information system					
3	The information system reduces errors in inventory management					
4	Staff are well – trained in using the supply chain information system					

SECTION 5: Objective 3 – Procurement and Sourcing Practices

No	Statement	1	2	3	4	5
1	Procurement processes ensure timely acquisition of essential health products					
2	Sourcing practices prioritize cost-efficiency and quality of health products					
3	Suppliers consistently meet delivery deadlines					
4	Procurement policies are transparent and comply with regulations					

SECTION 6: Objective 4 – Employee Competencies

No	Statement	1	2	3	4	5

1	Supply chain personnel have the necessary skills to manage inventory effectively					
2	Employees receive regular training to enhance their competencies					
3	Communication among supply chain staff is efficient and effective					
4	Employees understand their roles and responsibilities in supply chain management					

THANK YOU

-----**THE END**-----