

**Table 2: Jamaican and Colombian patients' experiences at most recent health care encounter in each health system**

Patients' experiences	Jamaica N=288	Colombia N=288	p-value
<b>Doctor discussed blood pressure treatment plan – yes, n (%)</b>	162 (56.8)	196 (73.5)	0.001
<b>Doctor discussed medication changes, n (%)</b>			
Yes	121 (42.9)	122 (41.0)	0.25
No	46 (15.4)	50 (22.6)	
Medications did not change	121 (41.7)	116 (36.4)	
<b>Pharmacist discussed substitution of medication, n (%)</b>			
Yes	118 (41.3)	29 (7.8)	<0.001
No	69 (23.5)	80 (36.1)	
Medications not substituted	101 (35.2)	179 (56.1)	
<b>Wait time for registration, n (%)</b>			
<30 minutes	58 (21.6)	227 (83.4)	<0.001
30-60 minutes	95 (30.7)	54 (15.0)	
>60 minutes	135 (47.8)	7 (1.6)	
<b>Wait time to see the doctor, n (%)</b>			
Did not see doctor	1 (0.6)	5 (1.3)	<0.001
<30 minutes	38 (12.2)	257 (91.0)	
30-60 minutes	143 (50.6)	24 (7.4)	
>60 minutes	106 (36.6)	2 (0.3)	
<b>Wait time to get medications, n (%)</b>			
There is no pharmacy at the clinic, / did not use clinic pharmacy	57 (16.9)	57 (19.4)	<0.001
<30 minutes	9 (1.8)	174 (64.0)	
30-60 minutes	46 (14.9)	57 (16.6)	
>60 minutes	176 (66.3)	0	

\* Fisher's exact test was conducted due to small sample size, \*\* P-values exclude patients who these data were not applicable