



Community and Mental Health Services

The following questionnaire asks some questions related to your experience of The Life Rooms and the Rio/Elemental Interoperability. This will only take a few minutes to complete, and your responses will be kept anonymous.

We will use your feedback to evaluate and improve the service. By completing this questionnaire, you agree to your responses being used for these purposes. If you would like further information, please contact liferoomsresearch@merseycare.nhs.uk.

Thank you very much for your time in completing this questionnaire.

<https://eu.surveymonkey.com/r/CD5QZ7G>

The Life Rooms Mid Mersey Staff Survey

1. Where do you currently work?

- Halton
- Warrington
- St Helens
- Knowsley

The following questions are about your experience of supporting service users *before* being able to refer to The Life Rooms service:

2. Prior to having access to The Life Rooms service and this interoperability of systems, how much of your time was spent meeting the social needs of the service users you work with?
(Estimate of average time spent per appointment)

_____ minutes

3. Please rate how confident you felt in meeting the social needs of the service users you work with?



Very
Confident



Fairly
Confident



Okay



Fairly
unconfident



Very
unconfident

The following questions are about your experience of supporting service users since referring into The Life Rooms service was introduced:

4. Since having access to The Life Rooms service, how much of your time is spent meeting social needs of the service users you work with?
(Estimate of average time spent per appointment)

_____ minutes

5. Please rate how confident you now feel in meeting the social needs of the service users you work with?



Very
Confident



Fairly
Confident



Okay



Fairly
unconfident



Very
Unconfident

6. a) How beneficial has it been to access referral notes and updates from The Life Rooms in relation to service users you have referred?



Very
Beneficial



Fairly
Beneficial



No
Difference



Not Very
Beneficial



Not Beneficial
At All

b) Please give reasons for your answer:

7. How satisfied are you with The Life Rooms service?



Very
Satisfied



Fairly
Satisfied



Not Sure



Fairly
Unsatisfied



Very
Unsatisfied

8. a) What do you think the impact would be on your clinical practice *if you could no longer refer into The Life Rooms service?*



Very
Negative
Impact



Negative
Impact



No
Impact

b) Please give reasons for your answer:

9. The Life Rooms as an organisation has wraparound governance to ensure the safety of service users. Do you feel confident/assured when referring a patient to The Life Rooms that they will receive high quality care?



Very
Assured



Assured



Not Sure



Not Assured



Very
Unassured

10. How likely are you to recommend The Life Rooms service to your colleagues or other services?



Extremely
Likely



Likely



Not Sure



Unlikely



Very
Unlikely

11. Please provide any additional comments or feedback below:

Thank you for taking the time to complete this survey.