

Evaluation Tool Usability Tasks

Thank you for participating in usability testing! Your responses will be a huge help as we try to improve our first version of the tool.

Please start by completing the 8 tasks outlined below to help us assess the usability of the tool. As you progress through the tasks, we encourage you to pay attention to the written content as well.

It should take roughly 10 minutes to complete and your responses will be kept confidential. Once you've completed the tasks, you can proceed to the feedback survey which focuses on the usability of the tool content: <https://forms.gle/m1P1nQNnV5oRYKmy9>

1. Email *

Task 1 - Please go to the evaluation tool website by clicking on the link below.

<https://sporkt.wixsite.com/evaluationtool>

2. When you clicked on the website link, did the website open in a new window open?

Mark only one oval.

- ☐ Yes, it opened in a new window
- ☐ Yes, but it opened in the same window instead of a new one
- ☐ No, nothing happened

3. Are you able to access the website using your preferred web browser?

Mark only one oval.

- ☐ Yes
- ☐ No

4. If you answered No, what happened?

5. What is your preferred web browser?

Mark only one oval.

- ☐ Google Chrome
- ☐ Safari
- ☐ Firefox
- ☐ Internet Explorer
- ☐ Other: _____

6. What type of device are you using to access the website?

Mark only one oval.

- ☐ Directly on my personal computer
- ☐ Directly on my work computer
- ☐ Through a virtual desktop (lets you access your work folders remotely)
- ☐ On my personal tablet or phone
- ☐ On my work tablet or phone
- ☐ Other: _____

Task 2 - Please click on About the Tool at the top of the page.

7. Did the content on the About the Tool page load properly?

Mark only one oval.

☐ Yes

☐ No

8. If you answered No, what happened?

Task 3 - Please click on Use the Tool at the top of the page.

9. Did the content on the Use the Tool page load properly?

Mark only one oval.

☐ Yes

☐ No

Task 4 - Take a moment to read the instructions under Using the Tool. Now scroll down to Patients, find Acceptability (purple box), and click on three buttons: Acceptability, Sample Quality Question, and Sample Indicators (next to the Acceptability button).

10. Did new text appear each time you clicked on a button?

Mark only one oval.

☐ Yes

☐ No

11. If you answered No, what happened?

Task 5 - Scroll down a little further to Healthcare Providers, find Feasibility (one of the blue boxes), and click on three buttons: Feasibility, Sample Implementation Question, and Sample Indicators. In the list of Sample Indicators, click on Feasibility of Intervention Measure and Technology Acceptance Survey.

12. Did new text appear each time you clicked a button?

Mark only one oval.

☐ Yes

☐ No

13. When you clicked on the Feasibility of Intervention Measure, did a new window open?

Mark only one oval.

- ☐ Yes, it opened in a new window
- ☐ Yes, but it opened in the same window instead of a new one
- ☐ No, nothing happened

14. Could you access the full article in the new window?

Mark only one oval.

- ☐ Yes, I could access the full article
- ☐ No, I could only view the abstract
- ☐ Not sure

15. If you answered No or Not Sure for any question related to this task, what happened?

Task 6 - Now, take one minute (only one) to click on as many buttons in the tool as you can.

16. Did new text appear or disappear every time you clicked on a button?

Mark only one oval.

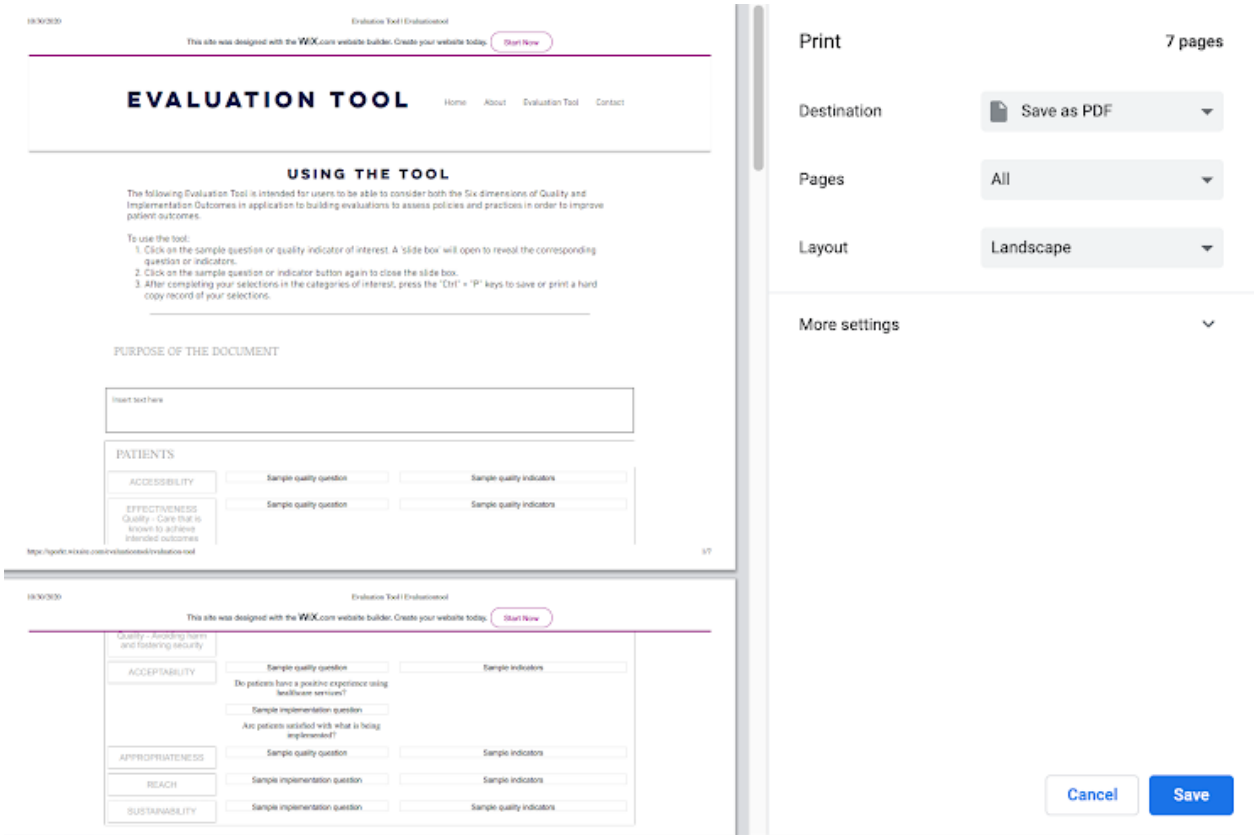
☐ Yes

☐ No

17. If you answered No, what happened?

Task 7 - Try to print the selections you've made by pressing Ctrl + P at the same time (or command + P if you're using a Mac computer).

18. Did a print dialogue box (like the one pictured below) open?



Mark only one oval.

- ☐ Yes
- ☐ No

19. If you answered No, what happened?

Task 8 - Scroll to the top of the page and click on Contact. Then fill out the Contact Form at the bottom of the page and press Submit.

20. Did the content on the Contact page load properly?

Mark only one oval.

☐ Yes

☐ No

21. Were you able to fill out the Contact Form and submit your entry?

Mark only one oval.

☐ Yes

☐ No

22. If you answered No for any question related to this task, what happened?

Please click on Submit at the bottom of this page then proceed to the feedback survey.
Thank you!

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Evaluation Tool Feedback Survey

Section 1 of 4

The online evaluation tool you experienced is our first prototype, and our team is looking to see what you found valuable. Please complete the survey below to let us know what you liked and what we can improve. It should take roughly 20-30 minutes to complete and your responses will be kept confidential. Thank you!

~~* Indicates required question~~

1. Email *

2. 1. How familiar are you with the Alberta Quality Matrix for Health? *

Mark only one oval.

- ☐ Very familiar
- ☐ Somewhat familiar
- ☐ Not familiar

3. 2. How familiar are you with implementation science? *

Mark only one oval.

- ☐ Very familiar
- ☐ Somewhat familiar
- ☐ Not familiar

Evaluation Tool: Slide Boxes Version (Section 2 of 4)

4. 3. Were you able to complete all the activities outlined in the usability tasks form? *

Mark only one oval.

☐ Yes

☐ No

5. 4. Did the tool meet your expectations? *

Mark only one oval.

☐ Yes

☐ No

☐ Sort of

6. 4a. Can you please explain why the tool did or did not meet your expectations?

7. 5. How difficult was it to use and understand the tool? *

Mark only one oval.

1 2 3 4 5

Very ☐ ☐ ☐ ☐ ☐ Extremely easy

8. 6. Do you think this tool could be helpful for your evaluations? *

Mark only one oval.

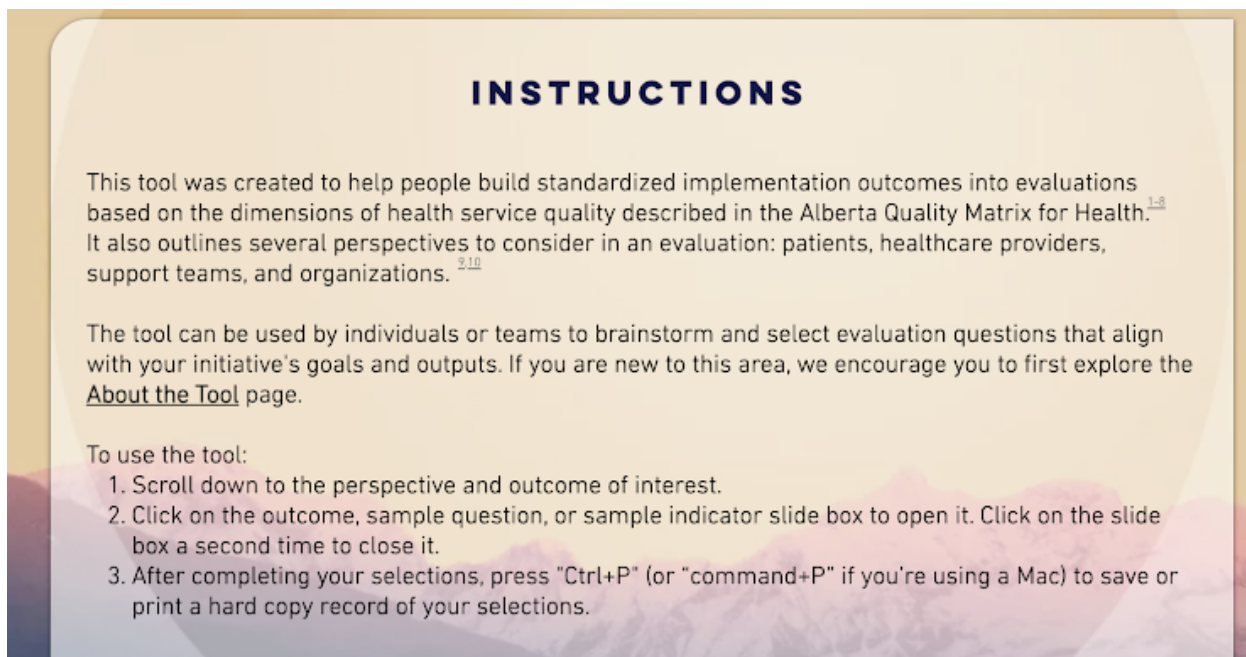
- ☐ Yes
- ☐ No
- ☐ Maybe

9. 7. How likely are you to recommend the tool to others? *

Mark only one oval.

	1	2	3	4	5	
Not	☐	☐	☐	☐	☐	Extremely likely

10. 8. Did the instructions provided help you understand how to use the tool? *



Mark only one oval.

- ☐ Yes
- ☐ No
- ☐ Sort of, but not really well

11. 9. Do you have any suggestions on how we can improve the instructions?

12. 10. The tool outlines several perspectives to consider in an evaluation: patients, healthcare providers, support teams, and organizations. Based on your own work experience, do you believe it is thorough enough? *

Mark only one oval.

- ☐ Yes, I couldn't think of any other perspectives
- ☐ No, you forgot some
- ☐ There are too many

13. 10a. If you believe there are missing perspectives, please list them here.

14. 10b. If you believe some perspectives could be removed, please list them here.

15. 11. How valuable did you find the sample questions listed in the tool? *

ORGANIZATIONS (e.g., clinic, hospital, zone, primary care, Alberta Health Services, or other)

EFFICIENCY Optimal and sustainable use of resources to yield maximum value	Sample quality question Are healthcare resources used optimally?	Sample indicators
EQUITY Fair distribution of services according to population need	Sample quality question Do healthcare services improve health, access to care, and/or acceptability for groups in need?	Sample indicators
UPTAKE Intention or attempt to use or implement an intervention	Sample implementation question What organizations are implementing the intervention?	Sample indicators

Mark only one oval.

12

12345

Not ☐ ☐ ☐ ☐ ☐ Very valuable

16. 12. Were any sample questions particularly helpful?

17. 13. Are there any sample questions you would like to see added to the tool?

18. 14. How valuable did you find the sample indicators listed in the tool? *

HEALTHCARE PROVIDERS

SAFETY

Avoiding harm and fostering security

Sample quality question

Sample indicators

- Providers' perceptions of safety when providing care
- Percent of providers who had adverse events (by type)
- Percent of providers with an injury-prevention strategy
- The difference in these indicators between groups or over time (e.g., from baseline)

ACCEPTABILITY

Satisfaction with what is being implemented

Sample implementation question

Sample indicators

- Healthcare providers' experience (or satisfaction) ratings
- Percent of providers who agree the intervention is ready
- [Acceptability of Intervention Measure \(AIM\)](#)
- [Evidence-Based Practice Attitudes Scale \(EBPAS\)](#)
- [Ottawa Acceptability of Decision Rules Instrument \(OADRI\)](#)

Mark only one oval.

12345

Not☐ ☐ ☐ ☐ ☐ Very valuable

19. 15. Were any sample indicators particularly helpful?

20. 16. Are there any sample indicators you would like to see added to the tool?

21. 17. While you worked through the usability tasks, did it prompt you to start thinking ^{*} about how you could include implementation outcomes in future evaluations?

Mark only one oval.

- ☐ Yes
- ☐ No
- ☐ I don't remember

22. 18. The tool you tested is our first prototype. Can you provide any suggestions or comments on how we can improve it?

23. 19. What aspects of this prototype were done well and should not be changed?

Evaluation Tool Website <https://sporkt.wixsite.com/evaluationtool> (Section 3 of 4)

24. 20. Overall, what did you think of the website? *

Mark only one oval.

1 2 3 4 5

Very ☐ ☐ ☐ ☐ ☐ Excellent

25. 21. On a scale of 1 to 5, was the information provided on the Home Page helpful? *



Mark only one oval.

1 2 3 4 5

It was ☐ ☐ ☐ ☐ ☐ It was very helpful

26. 22. Would you like to see anything changed on the Home Page? *

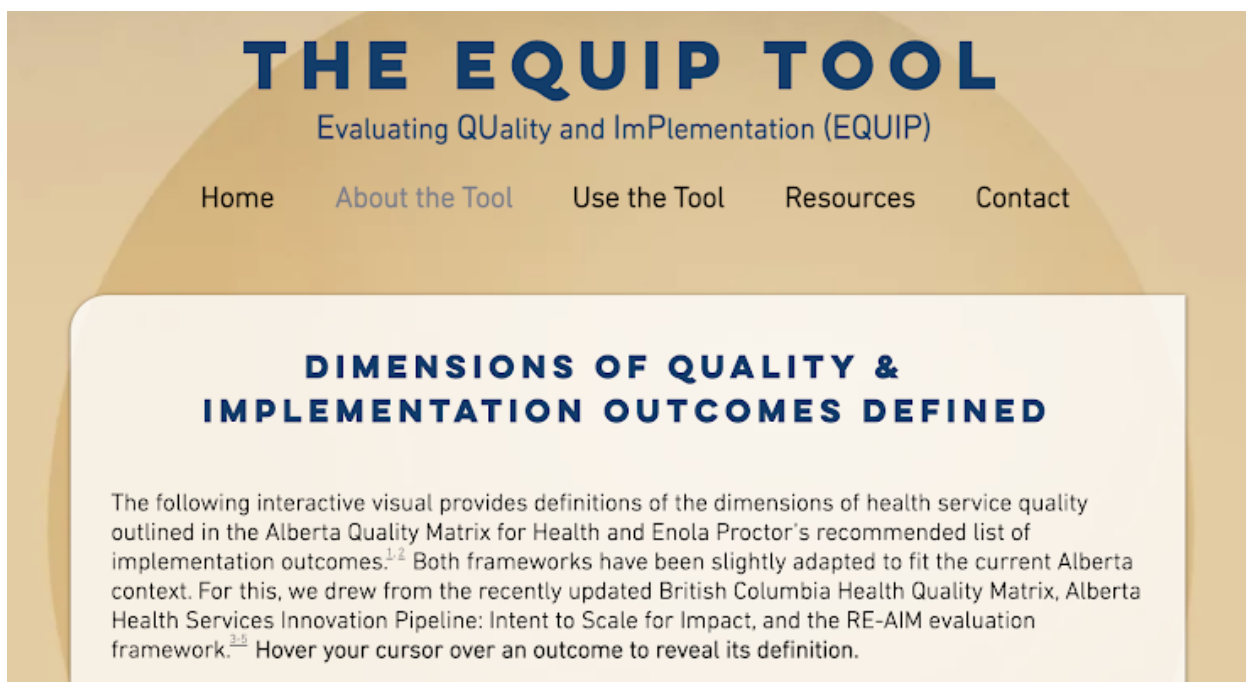
Mark only one oval.

☐ Yes

☐ No

27. 22a. If you answered yes to the previous question, please explain why here.

28. 23. On a scale of 1 to 5, was the information provided on the About the Tool page helpful? *



Mark only one oval.

1 2 3 4 5

It was ☐ ☐ ☐ ☐ ☐ It was very helpful

29. 24. Would you like to see anything changed on the About the Tool page? *

Mark only one oval.

☐ Yes

☐ No

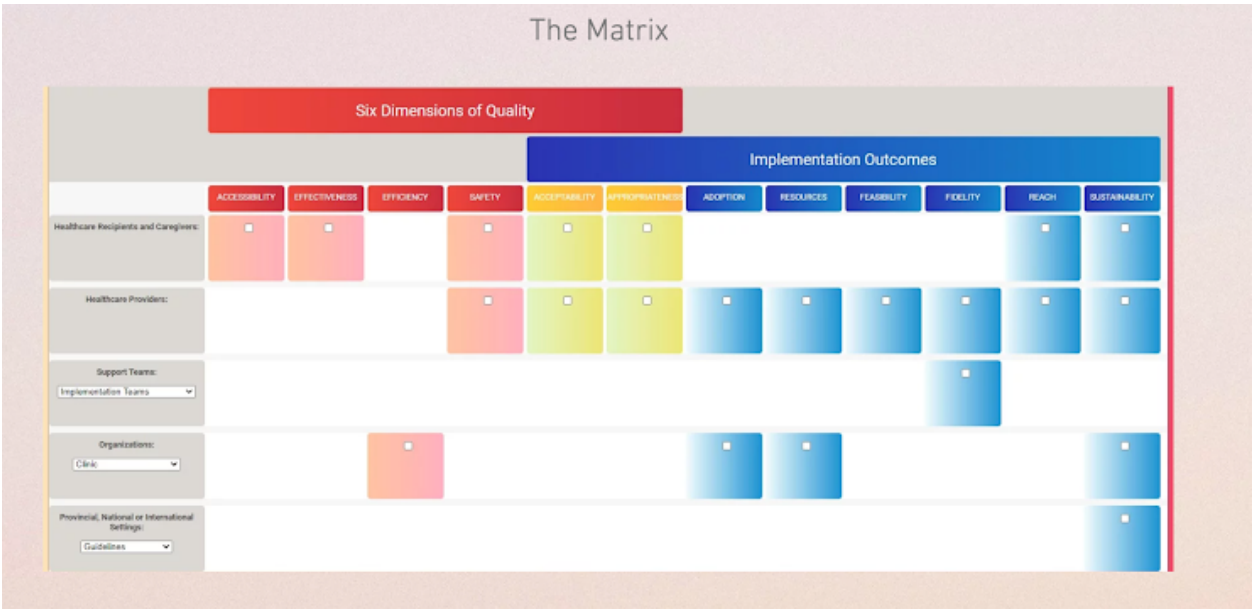
30. 24a. If you answered yes to the previous question, please explain why here.

31. 25. Do you have any other suggestions on how we can improve the website?

32. 26. If you haven't already, can you comment on what you like about the website?

Evaluation Tool: Matrix Version (Section 4 of 4)

33. Do you think a matrix-based evaluation tool would be valuable?



Mark only one oval.

- ☐ Yes
- ☐ No
- ☐ Unsure

34. If you could only pick one, which version of the evaluation tool do you prefer, the Matrix (pictured above) or the Slide Boxes (pictured here)?

ORGANIZATIONS (e.g., clinic, hospital, zone, primary care, Alberta Health Services, or other)		
EFFICIENCY	Sample quality question	Sample indicators
EQUITY	Sample quality question	Sample indicators
UPTAKE	Sample implementation question	Sample indicators
IMPLEMENTATION COST	Sample implementation question	Sample indicators
SUSTAINABILITY	Sample implementation question	Sample indicators

Mark only one oval.

- ☐ The Matrix
- ☐ Slide Boxes

35. 29. Last but not least, are you interested in participating in an interview about the relevance of the tool?

Mark only one oval.

- ☐ Yes
- ☐ No
- ☐ Maybe



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