

TABLE 1a- Comparison of Mean score of overall ‘LLM’ responses to ‘NHS 111 online’ responses across all four themes of questions

Scoring	Grading	Theme 1 questions	Theme 2 questions	Theme 3 questions	Theme 4 questions
-2	Very poor response	0%	0%	0%	0%
-1	Poor response	2%	2%	10.5%	13%
0	No response	0%	0%	0%	0%
1	Good response	60.5%	60.5%	62.5%	50.5%
2	Very good response	25%	25%	18.5%	17.5%
3	Excellent response	12.5%	12.5%	8.5%	19%

TABLE 1b- Comparison of all LLM responses to NHS 111 responses across all four themes of questions for the "1st prompt"

Scoring	Grading	Theme 1 questions	Theme 2 questions	Theme 3 questions	Theme 4 questions
-2	Very poor response	0%	0%	0%	0%
-1	Poor response	4%	4%	9%	12%
0	No response	0%	0%	0%	0%
1	Good response	50%	50%	67%	58%
2	Very good response	21%	21%	20%	21%
3	Excellent response	25%	25%	4%	9%

TABLE 1c- Comparison of all LLM responses to NHS 111 responses across all four themes of questions for the "2nd prompt"					
Scoring	Grading	Theme 1 questions	Theme 2 questions	Theme 3 questions	Theme 4 questions
-2	Very poor response	0%	0%	0%	0%
-1	Poor response	0%	0%	12%	14%
0	No response	0%	0%	0%	0%
1	Good response	71%	71%	58%	43%
2	Very good response	29%	29%	17%	14%
3	Excellent response	0%	0%	13%	29%