

The modified SERVPERF scale

A1. Teaching facilities and complete equipment

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

A2. Provide conditions to meet the needs of daily life and study

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

A3. Teachers are well-dressed, well-mannered, and tidy

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

A4. Provide academic lectures, skill training centers, and subject professional training

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

A5. Sufficient number of clinical teaching beds, disease types, and cases

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

A6. Provide sufficient investigation resources and receive support from medical staff

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

B1. Provide a teaching Comfortable environment

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

B2. Establish a specialized nursing department for MNS postgraduates

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

B3. Arrange a second tutor to guide scientific research and clinical practice

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

B4. Refine of MNS postgraduates' training program

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

B5. Teachers with rich theoretical knowledge and a high level of perceived skills

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

B6. Reasonable arrangement of department rotation

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

B7. Teaching content is consistent with the training plan of the professional direction

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

C1. Effectively deal with occupational exposure encountered by MNS graduates

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

C2.Effectively deal with incidents of injuries encountered by MNS postgraduates

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

C3.Establish a complete management system for attendance, assessment, and rotation arrangements

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

C4.Provide reports, complaints, appeals, and other channels

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

C5.Provide a complete teaching evaluation and feedback mechanism

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

D1.Set up an MNS postgraduates rights protection center to protect the legal rights of MNS postgraduates

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

D2.Teachers do not perfunctory and ignore MNS postgraduates, and respond quickly and positively to their requests

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

D3.Teachers have good professional qualities and their behavior is worthy of the trust and respect of MNS postgraduates

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

D4.Teachers can resolve doubts for MNS postgraduates

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

D5.MNS postgraduates feel comfortable communicating with the teacher

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

D6.Teachers respect MNS postgraduates' personalities and treat MNS postgraduates politely

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

E1.Teachers provide personalized guidance and assistance to MNS postgraduates

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

E2.Teachers are concerned about the growth of MNS postgraduates and have close exchanges between teachers and MNS postgraduates

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

E3.Regularly organize and collect MNS postgraduates' opinions and give feedback

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree

E4. Teachers take the initiative to ask MNS postgraduates about their feelings

☐Strongly disagree ☐Disagree ☐True sometimes ☐Agree ☐Strongly agree