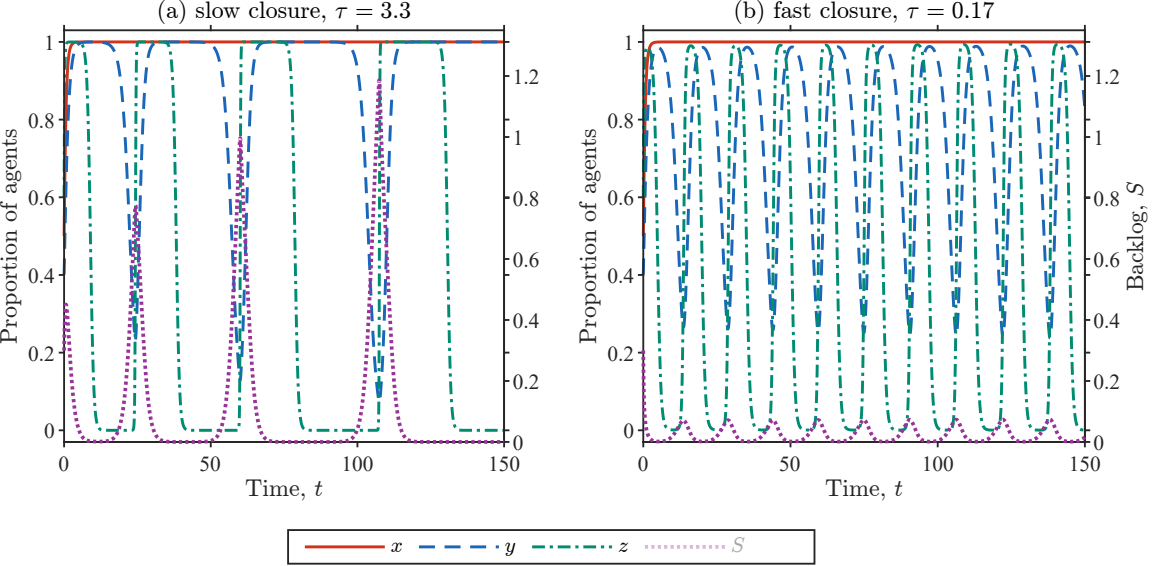

(a) slow closure, $\tau = 3.3$
(b) fast closure, $\tau = 0.17$
Proportion of agents
Backlog, S
Time, t
0
50
100
150
0.2
0.4
0.6
0.8
1
1.2
x
y
z
S