SPANISH-SPEAKING COMMUNITY RESIDENT PHONE INTERVIEW GUIDE

Interviews will be conducted with residents from the target communities in the zipcode areas of 61101, 61102 & 61104.

Eligibility criteria: a) Adults over the age of 18 in the target zip codes of 61101, 61102 & 61104 and b) Self identifies as Hispanic/Latinx.

Individuals, who had previously indicated interest in participating in a focus group which could not occur due to scheduling conflicts and lack of familiarity with Zoom, will be invited to participate in a phone interview. Interviews will be conducted virtually over the phone. About 10 people are expected to be interviewed.

PHONE INTERVIEW DISCUSSION GUIDE

Hello (insert participant name) thank you for taking the time to speak with me today.

As part of the Rockford City-Wide Health Literacy Initiative, we are conducting interviews with residents from your area to understand how you feel about the COVID-19 Pandemic and the COVID-19 vaccine. Our purpose is to use this information to provide better services for you during the pandemic. We are speaking with several people and would like to learn more about the challenges and barriers you have faced during the pandemic and ways they could be addressed. We will keep this conversation confidential. All information collected during this discussion will be reported in a summary and no responses will be associated with you.

Questions:

1. What have been the biggest challenges faced by your community during the pandemic?

Probe for:

- Employment
- Childcare
- Basic necessities – food, housing etc
- Health (my health, health of my family)
- Various COVID-19 variants

2. Does your community have access to COVID-19 vaccine and testing.?

Probe for:

- What have been the barriers and challenges?
- Reasons why they think people are taking or not taking vaccinations?

3. What are the challenges around vaccinations for children?

Probe for:

- Reasons why they are or are not getting vaccinated?

4. Where do you go to get information about COVID-19, testing or vaccinations?

5. Do you have any additional suggestions or comments about how to address the challenges of the COVID-19 pandemic?