Appendix 1: Interview questions

Participants' characteristics:

Education: Gender: Job position: Age: Years of experiences:

1. What data do you need to perform your daily tasks?
2. What data do you need to perform your weekly tasks?
3. What data do you need to perform your monthly tasks?
4. What are your information needs for making decisions regarding your professional duties?
5. What information do you expect to receive from the system being used?
6. Describe any experience you have had regarding the inability to access data required to perform your job duties.