

Lessons Learned from the GPEI Interview Guide in Ethiopia

Strengthening Service Delivery Interview Guide

Demographics

Please answer some demographic questions so we can better understand your role within the GPEI.

1. How long (in years) have you been directly involved with polio eradication activities at any level?
 - a. _____ years
2. How would you describe the level at which you are/were involved in polio eradication activities? *(Please select all that apply)*
 - a. Global
 - b. National
 - c. State
 - d. District
 - e. Subdistrict
3. What kind of organization are/were you affiliated with during your involvement in polio eradication activities? *(Please select all that apply)*
 - a. GPEI Core Partner
 - i. WHO
 - ii. CDC
 - iii. BMGF
 - iv. Rotary International
 - v. UNICEF
 - b. NGO Implementing Partners
 - i. Global NGO
 - ii. National implementer
 - iii. State level implementer
 - iv. District level implementer
 - v. Subdistrict level implementer
 - c. Government health official
 - i. National Government
 - ii. State Government
 - iii. District Government
 - iv. Subdistrict Government
 - d. Academic/research institution
 - e. Other *(In a few words, please describe your organization):* _____
4. Which description best defines your role(s) in the implementation of polio eradication activities? *(Please select all that apply)*
 - a. Member of polio advisory, monitoring or oversight board
 - i. Global level
 - ii. National level
 - iii. Sub-national level

- b. Member of polio strategy committee or management groups
 - i. Global level
 - ii. National level
 - iii. Sub-national level
 - c. Program officers
 - d. EPI manager
 - e. Surveillance officer
 - f. Frontline health worker e.g. vaccinator, community health worker
 - g. Supervisor
 - h. Program manager
 - i. Country project lead
 - j. Policymaker
 - k. Researcher
 - g. Other. *Please describe your role.* _____
5. In which country/countries did you perform your role(s)? (*Indicated in question 3*).
- a. Afghanistan
 - b. Bangladesh
 - c. Democratic Republic of Congo
 - d. Ethiopia
 - e. India
 - f. Indonesia
 - g. Nigeria
 - h. Other: _____
6. Which years did you perform your role(s) in the country(ies) indicated? *If more than one role is indicated, please list the years by role and location.*
- a. Role _____ Country _____ Year(s) performed _____
 - b. Role _____ Country _____ Year(s) performed _____
 - c. Role _____ Country _____ Year(s) performed _____
 - d. Role _____ Country _____ Year(s) performed _____
 - e. Role _____ Country _____ Year(s) performed _____

GPEI Activity goal:

1. What was/were the objective(s) of the polio eradication activities you were involved in for that role, in that country? (*Please circle up to three objectives*)
 - a. **Resource mobilization:** Goal to mobilize sufficient funds at global, national and/or subnational levels to complete GPEI-related activities.
 - b. **Partnership/alliance development:** Goal to develop relationships with and/or among stakeholders, including donors, implementing organizations, private sector organizations, civil society, government ministries and representative bodies.
 - c. **Strategy development and planning:** Efforts to identify appropriate implementation strategies, develop implementation plans for national and subnational contexts.

- d. **Strengthening delivery systems:** Goal to develop delivery systems to enable vaccination at the right time, for the right populations. Efforts may include developing infrastructure; recruiting, training, and supervising personnel; strengthening supply chains, etc.
- e. **Vaccination:** Goal to vaccinate populations with poliovirus vaccines, either through routine immunizations, supplementary immunization activities, or targeted mop-up campaigns.
- f. **Surveillance:** Goal to conduct AFP and environmental surveillance, conduct case report follow-up, and strengthen surveillance network capacities. Efforts may include seroprevalence studies, environmental sampling, stool sample transport and testing, lab capacity development, etc.
- g. **Community engagement:** Goal to improve demand via improved outreach, behavioral change interventions, collaboration with community leaders, efforts to counteract misinformation and mistrust.
- h. **Monitoring & Evaluating:** Goal to monitor program activities, progress and evaluate program fidelity, outcomes and impact
- i. **Other:** (please describe) _____

D. Strengthening delivery systems

Implementation Facilitators/Challenges:

1. In your opinion, which of the following was the biggest **internal contributor** to your program's success in strengthening service delivery in terms of?
 - a. Characteristics of individuals within your organization involved in polio eradication activities _____
 - b. Organizational settings (factors related to your organization supporting the polio eradication program) _____
 - c. Polio eradication program characteristics (the activity that was used towards eradicating polio, including technologies that were adopted by the organization/individual implementing the activities) _____
 - d. Process of conducting the activities (how the activity was implemented, including the planning, execution strategies, reflection and evaluation of activities, or adjustments made to the plan) _____
 - e. **Other** (*Please describe*): _____

2. In your opinion, which of the following was the biggest **external contributor** to your program's success in strengthening service delivery in terms of?
 - a. **Political environment** (lawmaker support, political climate accepting of polio eradication activities, and political structure conducive to coordinated action) _____
 - b. **Economic environment** (sufficient revenue sources/base to fund activities and/or maintain system developments) _____
 - c. **Social environment** (social norms around immunization, accepting communities in which polio eradication activities were implemented) _____

- d. **Technological environment** (infrastructure or technological advances outside of the organization) _____
 - e. **Other environment** (*Please describe*): _____
3. Please briefly describe the most influential internal, external or combination of contributors to your program's success in strengthening service delivery:_____.
 4. Which of the following best describes where you experienced significant **challenges** when carrying out activities associated with strengthening service delivery in terms of?
 - a. Characteristics of individuals associated with your organization involved in polio eradication activities _____
 - b. Organizational settings (factors related to your organization supporting the polio eradication program) _____
 - c. Polio eradication program characteristics (the activity that was used towards eradicating polio) _____
 - d. Process of conducting the activities (how the activity was implemented, including the planning, execution strategies, reflection and evaluation of activities, or adjustments made to the plan) _____
 - e. External settings (political, economic, social, technological or environmental settings)_____
 5. What characteristic(s) best capture implementation challenges you encountered in strengthening service delivery related to **external settings**? (*Please select all that apply*)
 - a. Political environment (Policymaker disinterest or resistance, limited windows of opportunity within the political climate, political structure non-conductive to coordinated action): _____
 - b. Economic environment (Insufficient revenue sources/base to fund activities and/or maintain system developments): _____
 - c. Social environment (Communities in which polio eradication activities were implemented are non-accepting and/or resistant to intervention): _____
 - d. Technological environment (Slow or limited advances of technologies used in implementing polio eradication activities): _____
 - e. Other environment (environment where activity was implemented was prohibitive and did not contribute to the success of polio eradication, including the global climate and ineffective cross-organizational collaboration): _____
 6. Please describe the most influential internal, external or combination of challenges you experienced when carrying out activities associated with strengthening service delivery?

7. What adaptive strategies were used to address each of the stated implementation challenges associated with strengthening service delivery?

G. Community engagement

Implementation Facilitators/Challenges:

1. In your opinion, which of the following was the biggest **internal contributor** to your program's success in community engagement in terms of?
 - a. Characteristics of individuals within your organization involved in polio eradication activities _____
 - b. Organizational settings (factors related to your organization supporting the polio eradication program) _____
 - c. Polio eradication program characteristics (the activity that was used towards eradicating polio, including technologies that were adopted by the organization/individual implementing the activities) _____
 - d. Process of conducting the activities (how the activity was implemented, including the planning, execution strategies, reflection and evaluation of activities, or adjustments made to the plan) _____
 - e. **Other** (*Please describe*): _____
2. In your opinion, which of the following was the biggest **external contributor** to your program's success in community engagement in terms of?
 - a. **Political environment** (lawmaker support, political climate accepting of polio eradication activities, and political structure to conducive to coordinated action) _____
 - b. **Economic environment** (sufficient revenue sources/base to fund activities and/or maintain system developments) _____
 - c. **Social environment** (social norms around immunization, accepting communities in which polio eradication activities were implemented) _____
 - d. **Technological environment** (infrastructure or technological advances outside of the organization) _____
 - e. **Other environment** (*Please describe*): _____
3. Please briefly describe the most influential internal, external or combination of contributors to your program's success in community engagement:
_____.
4. Which of the following best describes where you experienced significant **challenges** when carrying out activities associated with community engagement in terms of?

- a. Characteristics of individuals associated with your organization involved in polio eradication activities _____
 - b. Organizational settings (factors related to your organization supporting the polio eradication program) _____
 - c. Polio eradication program characteristics (the activity that was used towards eradicating polio) _____
 - d. Process of conducting the activities (how the activity was implemented, including the planning, execution strategies, reflection and evaluation of activities, or adjustments made to the plan) _____
 - e. External settings (political, economic, social, technological or environmental settings) _____
5. What characteristic(s) best capture implementation challenges you encountered in community engagement related to **external settings**? (*Please select all that apply*)
- f. Political environment (Policymaker disinterest or resistance, limited windows of opportunity within the political climate, political structure non-conducive to coordinated action): _____
 - g. Economic environment (Insufficient revenue sources/base to fund activities and/or maintain system developments): _____
 - h. Social environment (Communities in which polio eradication activities were implemented are non-accepting and/or resistant to intervention): _____
 - i. Technological environment (Slow or limited advances of technologies used in implementing polio eradication activities): _____
 - j. Other environment (environment where activity was implemented was prohibitive and did not contribute to the success of polio eradication, including the global climate and ineffective cross-organizational collaboration): _____
6. Please describe the most influential internal, external or combination of challenges you experienced when carrying out activities associated with community engagement?
- _____
- _____
- _____
7. What adaptive strategies were used to address each of the stated implementation challenges associated with community engagement?
- _____
- _____
- _____
- _____