

PRISMA-ScR Checklist - Completed for Revised Manuscript

Preferred Reporting Items for Systematic Reviews and Meta-Analyses extension for Scoping Reviews (PRISMA-ScR)

Manuscript: From Automation to Collaboration: Human-AI Work in Hospitality and Its Implications for Employees, Competencies, Well-Being and Organisational Transformation-A Scoping Review

The locations below identify the manuscript section, table, figure, or supplementary file containing each PRISMA-ScR item.

Section	Item	Topic	PRISMA-ScR checklist item	Reported in revised manuscript	Status
TITLE	1	Title	Identify the report as a scoping review.	Title: 'From Automation to Collaboration: Human-AI Work in Hospitality and Its Implications for Employees, Competencies, Well-Being and Organisational Transformation—A Scoping Review'	Complete
ABSTRACT	2	Structured summary	Provide a structured summary that includes, as applicable, background, objectives, eligibility criteria, sources of evidence, charting methods, results, and conclusions related to the review questions and objectives.	Abstract	Complete
INTRODUCTION	3	Rationale	Describe the rationale for the review in the context of what is already known.	Introduction, paragraphs 1–4	Complete
INTRODUCTION	4	Objectives	Provide an explicit statement of the questions and objectives being addressed with reference to their key elements.	Introduction, final paragraph (three review questions)	Complete

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METHODS	5	Protocol and registration	Indicate whether a review protocol exists; state where it can be accessed, and if available, provide registration information.	Methods – Protocol and registration	Complete; protocol developed but not externally registered
METHODS	6	Eligibility criteria	Specify characteristics of the sources of evidence used as eligibility criteria and provide a rationale.	Methods – Eligibility criteria; Table 1	Complete
METHODS	7	Information sources	Describe all information sources used in the search and the date of the most recent search.	Methods - Sources of information and search strategy; Supplementary Methods S2	Complete with transparent disclosure that exact historical source-by-source execution dates were not preserved.
METHODS	8	Search	Present the full electronic search strategy for at least one database, including limits used, so that it could be repeated.	Methods - Sources of information and search strategy; Supplementary Methods S2	Complete: source-specific syntax/approach and documentation status are supplied; unavailable historical details are disclosed.
METHODS	9	Selection of sources of evidence	State the process for selecting sources of evidence included in the scoping review.	Methods - Selection of evidence sources; Supplementary Data S2; Fig. 1	Complete
METHODS	10	Data charting process	Describe the methods of charting data from included sources and any processes for obtaining and confirming data.	Methods - Data charting process; Supplementary Data S4	Complete
METHODS	11	Data items	List and define all variables for which data were sought and any assumptions or simplifications made.	Methods – Data charting; Supplementary coding/variable dictionary	Complete after supplement is attached
METHODS	12	Critical appraisal of individual sources of evidence	If done, provide a rationale for conducting critical appraisal, describe the methods used, and explain how this information was used in synthesis.	Methods - Critical appraisal; Supplementary Table S5	Complete

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METHODS	13	Synthesis of results	Describe the methods of handling and summarizing the data that were charted.	Methods – Synthesis of results	Complete
RESULTS	14	Selection of sources of evidence	Give numbers of sources screened, assessed for eligibility, and included, with reasons for exclusions at each stage, ideally using a flow diagram.	Results – Study selection; Fig. 1 PRISMA-ScR flow diagram; Supplementary screening log	Complete
RESULTS	15	Characteristics of sources of evidence	For each source, present characteristics for which data were charted and provide citations.	Results – Characteristics of included studies; Supplementary Table S3 / Final Included 49 Studies dataset	Complete
RESULTS	16	Critical appraisal within sources of evidence	If done, present data on critical appraisal of included sources.	Methods - Critical appraisal; Supplementary Table S5	Complete
RESULTS	17	Results of individual sources of evidence	For each included source, present relevant charted data that relate to the review questions and objectives.	Supplementary Table S3 / Final Included 49 Studies dataset	Complete
RESULTS	18	Synthesis of results	Summarize and/or present the charting results as they relate to the review questions and objectives.	Results – Methodological and theoretical patterns; employee work experiences; competencies; well-being; organisational/work-design transformation; automation-to-collaboration synthesis	Complete
DISCUSSION	19	Summary of evidence	Summarize the main results, including concepts, themes, and types of evidence, link them to the review questions and objectives, and consider relevance to key groups.	Discussion – all thematic subsections; Human–AI Hospitality Collaboration Framework	Complete

Section	Item	Topic	PRISMA-ScR checklist item	Reported in revised manuscript	Status
DISCUSSION	20	Limitations	Discuss the limitations of the scoping review process.	Limitations	Complete
DISCUSSION	21	Conclusions	Provide a general interpretation of the results with respect to the review questions/objectives and potential implications or next steps.	Conclusion	Complete
FUNDING	22	Funding	Describe funding sources for included sources of evidence and for the scoping review, including the role of funders.	Funding declaration in revised manuscript	Complete for review funding; funding of individual included studies was not charted as a review variable.

Reference: Tricco AC et al. PRISMA Extension for Scoping Reviews (PRISMA-ScR): Checklist and Explanation. *Annals of Internal Medicine*. 2018;169(7):467-473. doi:10.7326/M18-0850.