

e-Delphi Workers Round 1 of 3

Start of Block: Introduction

Resource recommendations for injured workers exiting a workers' compensation claim: An e-Delphi study Round 1 of 3 James Weir, Doctor of Philosophy Student, Curtin University Dr Darren Beales, Senior Research Fellow, Curtin University The purpose of this study is to develop consensus on the most appropriate resources to be made available, and the way in which to make them available, to injured workers exiting the workers' compensation system in Western Australia. This project is being undertaken by James Weir, a Doctor of Philosophy student at Curtin University, Western Australia. James is a physiotherapist and works in a clinical setting assisting injured workers with their workers' compensation rehabilitation. This project forms part of his course of study and is funded by Curtin University. We are seeking your individual perspective on the most appropriate resources to be made available, and the way in which to make them available, to injured workers exiting the workers' compensation system in Western Australia. This project is being undertaken by James Weir, a Doctor of Philosophy student at Curtin University, Western Australia. James is a physiotherapist and works in a clinical setting assisting injured workers with their workers' compensation rehabilitation. This project forms part of his course of study and is funded by Curtin University. Your assistance is requested initially to complete the following questionnaire which includes specific questions that relate to your individual circumstance. The process of completing this questionnaire may induce feelings of discomfort or distress as we acknowledge the process of a workers' compensation claim can be very challenging. In the event that you experience these feelings and need further support, please contact your General Practitioner, or Beyond Blue on 1300 22 4636. The questionnaire is expected to take 5 to 10 minutes and will be completed and submitted online. This questionnaire is the first of 3 rounds. This questionnaire will only need to be completed once. There is no cost to take part in this research and you will be compensated for your time in the project with \$100 AUD in the form of a gift card following completion of the 3 rounds. By continuing with the questionnaire, you are giving consent for the research team to utilise your information for the purpose of this research project. Your personal details will be made anonymous to others outside the research team, but will be able to be identified by the research team. For further details regarding the research project and questionnaire, please click this link [Participant Information Workers](#) . Curtin University Human Research Ethics Committee (HREC) has approved this study (HREC number HRE2025-0559). Should you wish to discuss the study with someone not directly involved, in particular, any matters concerning the conduct of the study or your rights as a participant, or you wish to make a confidential complaint, you may contact the Ethics Officer on (08) 9266 9223 or the Manager, Research Integrity on (08) 9266 7093 or email hrec@curtin.edu.au

Consent I have read the information statement and I understand its contents. I believe I understand the purpose, extent and possible risks of my involvement in this project. I voluntarily consent to take part in this research project. I have had an opportunity to ask questions and I am satisfied with the answers I have received. I understand that this project has been approved by Curtin University Human Research Ethics Committee and will be carried out in line with the National Statement on Ethical Conduct in Human Research (2023). I understand that data from this research will be analysed by AI software. I understand a copy of the Information Statement and Consent Form will be made available to me on request. If you select the "I give consent" button, consent to participate in the study is assumed and the survey will start. If you do not wish to take any further part, please close the browser window.

☐ I give consent (1)

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Q1 What is your age in years?

18 25 31 38 45 52 58 65 72 78 85

Years ()	
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Q2 Please provide your gender.

- ☐ Male (1)
- ☐ Female (2)
- ☐ Non-binary / third gender (3)
- ☐ Prefer not to say (4)
- ☐ [I/They] use a different term (5)

Q3 What is your highest level of education?

- ☐ Did not complete high school or any other education (1)
- ☐ High School (2)
- ☐ Technical College/Trade (3)
- ☐ University Degree (4)
- ☐ Post-Graduate Degree (5)

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Q4 Are you currently working?

☐ Yes (4)

☐ No (5)

Skip To: Q6 If Are you currently working? = No

Q5 What industry are you working in?

- ☐ Agriculture, forestry and fishing (1)
- ☐ Mining (2)
- ☐ Manufacturing (3)
- ☐ Electricity, gas, water and waste services (4)
- ☐ Construction (5)
- ☐ Wholesale trade (6)
- ☐ Retail trade (7)
- ☐ Accommodation and food services (8)
- ☐ Transport, postal and warehousing (9)
- ☐ Information media and telecommunications (10)
- ☐ Rental, hiring and real estate services (11)
- ☐ Professional, scientific and technical services (12)
- ☐ Administrative and support services (13)
- ☐ Public administration and safety (14)
- ☐ Education and training (15)
- ☐ Health care and social assistance (16)
- ☐ Arts and recreation services (17)
- ☐ Other services (18)

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Q6 How many Western Australian workers' compensation claims have you been involved with for yourself in your lifetime?

☐ Number of claims (4) _____

Q7 For how long were you involved with your most recent workers' compensation claim?

☐ Years (write 0 if less than a year) (1)

☐ Months (write 0 if not needed) (3)

Q8 How long has it been since the end of your most recent workers' compensation claim?

☐ Years (write 0 if less than a year) (1)

☐ Months (write 0 if not needed) (3)

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Q9 What resources do you think should be made available to injured workers who are exiting the claim environment in Western Australia? The more detail you can provide here the better.

Q10 Please explain why you think this.

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Q11 What information/content should these resources provide? Feel free to leave as much detail as you would like.

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Q12 What method of delivery do you think these resources should be delivered in?

Q13 Who do you think should be responsible for making the information available?

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Q14 When do you think would be an optimal time for an injured worker to become aware of the workers' compensation settlement process in Western Australia?

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Q15 Is there anything else you would like to share with us about this topic?

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Q16 To allow us to match your responses to future rounds of the Delphi study, please provide your email address. Your data will be de-identified before it is analysed.

End of Block: Introduction
